

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Rates and Deposit

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (below 12 years old), or 3 adults. A fee of S\$175++ will be charged for each additional adult guest in any suite. For your convenience, all suites are equipped with an extra rollaway or pull-out sofa bed when an additional adult is occupying the room. However, children, twelve (12) years and under, stay free when sharing a room with an adult as an additional guest.
- Club benefits are not included for children between 6-12 years old and are chargeable upon consumption at the Club55 Lounge.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check -out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, you are advised to approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available.

If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.

- Late check-outs are available on request subject to room availability and occupancy level. Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, and JCB credit cards. Debit Cards are not accepted. China Union Pay is also accepted.
- With effect from 15 January 2015, Diners Club credit cards will no longer be accepted for Hotel and other ancillary services as a mode of payment.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, and JCB credit cards. Debit Cards are not accepted. China Union Pay is also accepted.
- With effect from 15 January 2015, Diners Club credit cards will no longer be accepted for Hotel and other ancillary services as a mode of payment.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Sign-up for FREE Sands Rewards LifeStyle membership¹ to enjoy up to 50% savings and more!
 - Complimentary² 1 ArtScience Museum ticket upon purchase of 1 standard ticket.

- Up to 15% savings on Banyan Tree Spa's body massages.
- Earn and redeem rewards at over 175 dining and shopping outlets, hotel stays and more!

Child Breakfast Charge

- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further information

- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Earning of Rewards

1. This promotion is open to all newly-registered and existing members of the MBS Sands Rewards Lifestyle ("SRL"). For newly-registered members to be eligible for the promotion, they must have signed up for the SRL membership in the period of time during their stay at the Marina Bay Sands hotel (i.e., after they have checked in, and before they check out on the last date of stay), This promotion is only available for online and phone bookings of hotel rooms at the Marina Bay Sands

hotel when the eligible guest quotes or uses the assigned promotional code via “Triple Rewards-Book Direct and Save” offer on the MBS website.

2. Save for any other accompanying discounts or offers available under the “Book Direct and Save” offer, this promotion is not valid with any other hotel room discounts, offers or package.
3. Under the promotion, existing SRL members will receive 9% of the cost of the room booking in Destination Dollars when making a reservation for a room at the Marina Bay Sands hotel (“**Reward**”). The Destination Dollars will be credited to the members’ account in accordance with paragraph 5. Guests who are not an existing SRL member at the time of booking will be eligible to receive the Reward if they sign up for SRL membership during the duration of their stay before they check out from the hotel and in accordance with paragraph 6.
4. The amount of Destination Dollars earned by eligible guests is based on nett transaction amount for the room booking, excluding GST and any Service Charge.
5. 6% of the Destination Dollars will be credited to the eligible guest’s membership account within 24hours at the Sands Rewards Counter upon successful verification of membership and check in details. The remaining 3% will be credited upon checkout and may take up to 48 hours.
6. Where the eligible guest is not an existing SRL member at the time of check in, the 6% Destination Dollars will only be credited to his membership account within 24hours when he successfully signs up for a SRL membership at the Sands Rewards Counter and verification of check in details are completed. SRL membership has to be obtained during his stay (i.e., before checking out of the hotel). Remaining 3% of the Destination Dollars will be credited into the guest’s membership account after he has checked out from the hotel and may take up to 48hours.
7. Express check-out is not applicable for Triple Rewards Booking, Member **have** to check-out personally and present their membership card during settlement to be eligible to earn the remaining 3% Destination Dollars
8. All other terms and conditions governing the Membership Programmes continue to apply.
9. By participating in this promotion, each member consents to the use of their names and/or likeness for promotional purposes without compensation.
10. MBS may revise, alter or delete any part of the promotion and may revise, alter or delete any terms and conditions at any time without prior notice.
11. MBS reserves all rights in relation to the promotion, including but not limited to the right to postpone, temporarily halt, or terminate this promotion, or adjust the prize structure, type and distribution at its sole and absolute discretion.
12. MBS has the right to final interpretation of these terms and conditions.
13. If there shall be any dispute in the interpretation of provision of the terms and conditions, the English version shall prevail over other versions.

Additional Terms & Conditions:

- A valid credit card is required to secure your reservation.
- Cancellation of and/or amendments to your reservation must be made 5 days (i.e., by 4pm Singapore time) prior to your arrival date.

- Collect your membership card at the Sands Rewards Counter after check-into earn 3X Rewards (9% in Rewards Dollars. Rewards accrual is based on nett transaction amount excluding GST and Service Charge).
- *40% off RISE Restaurant buffet offer can be redeemed once per room per stay. Only one redemption for each dining bill, no split bill is allowed for each redemption.

¹*Must be at least 21 year old to join Sands Rewards LifeStyle.*

²*Maximum of 2 standard tickets purchased per month. Offer cannot be used in conjunction with other promotions or offers. Other Terms & Conditions apply.*