

Terms and Conditions (Redemption)

- To redeem the voucher, the Client must present the valid and original receipt(s), and the original Standard Chartered Bank Debit or Credit card used to make the purchase(s), as well as any identification as reasonably requested, to the Retail Concierge Counter at L1 of The Shoppes (MICE). Redemptions must be carried out in person by the cardholder.
- The Client may only redeem one voucher a day.
- MBS may at its discretion revise the specific Voucher for each eligible customer.
- In the event a Client returns his/her purchase or any part thereof, the voucher redeemed shall be voided.
- Vouchers are non-transferrable, non-exchangeable, non-cashable and available in limited quantities. Vouchers may not be sold or used for any commercial purpose, including but not limited to any use for which the customer would be entitled to collect fees or receive any remuneration.
- Vouchers will not be replaced if damaged or lost.
- Use of the vouchers shall be subject to any terms and conditions printed on the voucher. Vouchers must be used by the stated expiry date. Vouchers not used by the expiry date will be forfeited.
- MBS may refuse to provide the Voucher to any party who does not meet the requirements.